

OĞUZHAN DEMİR

Sakarya, Türkiye

☎ +90 545 527 9952 | ✉ <mailto:ogzndmr@gmail.com>

🌐 LinkedIn: <https://www.linkedin.com/in/ogzndmr>

🌐 Website: <http://ogzndmr.online/>

Professional Summary

Motivated IT professional with an associate degree in Computer Programming from Sakarya University of Applied Sciences. Proven experience in warehouse management, customer service, and IT support. Strengthened skills in web development and digital marketing through certified courses by Google and BTK Academy. Known for a disciplined, tech-driven approach and problem-solving mindset to enhance operational efficiency.

Core Competencies

- Warehouse & Inventory Management
- Technical Support & Troubleshooting
- IT Systems & Networking
- Web Development & Usability
- Customer Service
- Telecommunications

Certifications

- Fundamentals of Digital Marketing (Google)
- Website Usability (BTK Academy)
- Advanced Network Technologies
- Telecommunication Systems
- Security Awareness
- Social Engineering & Phishing

Languages

- English: Professional Working Proficiency
- Turkish: Native

Professional Experience

Warehouse Manager - Banaş Hassas Takım ve Kesici Aletler İml. San. Tic. A.Ş. –
Sakarya, Turkey
March 2025 – Present

- - Supervise warehouse operations and logistics.
- - Ensure accurate inventory control and timely dispatch.
- - Utilize technical skills to streamline warehouse workflows.
- Customer Representative

Customer Representative - Champs CX – Sakarya, Turkey
October 2024 – November 2024

- - Handled inbound/outbound customer interactions.
- - Resolved complaints and provided service support.
- Technical Support Specialist

Technical Support Specialist - ESBI Bilgisayar – Erenler, Sakarya, Turkey
July 2024 – September 2024

- - Provided software and hardware support to clients.
- - Diagnosed and resolved technical issues remotely and on-site.
- IT Intern

Intern - Arifiye Municipality – Arifiye, Sakarya, Turkey
October 2023 – January 2024

- - Assisted in maintaining municipal IT infrastructure.
- - Supported troubleshooting and system configuration tasks.
- Printer Technician

Intern - Prolink Printing Systems – Sakarya, Turkey
August 2023 – September 2023

- - Performed repairs and maintenance on printers.
- - Installed and configured printing devices.
- IT Technician

Intern - Özer Bilgisayar – Arifiye, Sakarya, Turkey
September 2018 – June 2019

- - Supported PC hardware and software maintenance.
- - Conducted basic networking and repair tasks.

Education

Sakarya University of Applied Sciences
Associate Degree in Computer Programming
September 2021 – January 2024

Arifiye Vocational and Technical Anatolian High School

Information Technologies – Web Programming
January 2015 – June 2019